

## **Emergency Medical Services (EMS)**

(ALERT 32-33, 39, CLSM 3:3)

**When is EMS needed?**

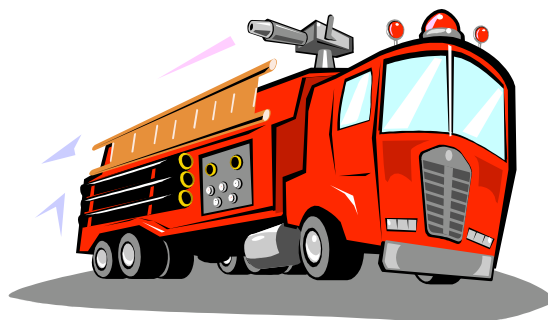


**Who should make the 9-1-1 call?**

### **What is a real 9-1-1 call like?**

1. Police, Fire, or Ambulance
2. Location
  - What city?
  - Confirm address
  - Confirm phone number
3. Condition of patient(s)
  - Chief complaint
  - Level of consciousness and ABC's
  - Key signs and symptoms
  - What happened
  - Approximate age of patient
4. Meeting place
  - Which facility door (N/S/E/W)
  - Where in the facility

Remember, you **hang up last!!**



### **Follow-up**

